



Help in crisis, hope for life



Richmond
Foodbank
Together with Trussell

FOODBANK VOLUNTEER, HAM LOCATION

Vineyard Community & Richmond Foodbank are looking for enthusiastic new Foodbank Volunteers to support at our Ham location.

There are roughly 13 million people in the UK who live below the poverty line and in the last 12 months, over 3 million emergency food parcels were distributed by food banks in the Trussell Trust network — the most parcels ever distributed by the network in a year. In the Borough of Richmond, we continue to see high demand for foodbank services.

As a charity, we run crisis and social inclusion services across the Borough, of which our foodbank services play a massive part. Every day, we help individuals overcome personal crises and reconnect with society.



KEY INFO

Location:

- Ham Youth Centre (Ham Hall), Ham Close, Richmond TW10 7PL

Hours:

Tuesdays, 11:30am-1pm

Responsible to:

Richmond Foodbank Manager
Ham Foodbank Coordinator



HOW TO APPLY

Please fill in our online Volunteer Registration Form on our charity website. Our Volunteer Coordinator Lindsay will then be in touch to progress your application.

CONTACT US



<https://richmond.foodbank.org.uk/>



lindsay@vineyardcommunity.org



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THE ROLE

As a Foodbank Volunteer, you will be the first point of contact for guests walking through our doors, and as a result, you will be responsible for a range of important tasks. These duties include:

- Chatting with guests and offering a friendly face in times of personal crisis
- Filling in food preference forms with guests
- Checking off foodbank vouchers on the Trussell Trust system (training provided)
- Packing up food parcels for guests
- Sorting and organising stock, including date checking and rotating
- Serving guests food and drink while they wait for their food parcel to be packed
- Helping to keep the space clean and tidy after guests visit us
- Setting up, and packing away, tables and chairs at the start and end of each foodbank session.

PERSON SPECIFICATION

- Strong communication skills, friendly and personable
- Organised, with the ability to take the initiative
- Comfortable with lifting heavy items, e.g. bags of tinned food, moving tables and chairs
- You must be over 18 to volunteer with us, due to our safeguarding policy
- Commitment to Vineyard Community & Richmond Foodbank's ethos and values

Thank you for your interest in volunteering with us! 😊

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