

# FOODBANK VOLUNTEER, HAM LOCATION

Vineyard Community & Richmond Foodbank are looking for enthusiastic new Foodbank Volunteers to support at our Ham location.

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There are roughly 13 million people in the UK who live below the poverty line and in the last 12 months, over 3 million emergency food parcels were distributed by food banks in the Trussell Trust network — the most parcels ever distributed by the network in a year. In the Borough of Richmond, we continue to see high demand for foodbank services.

As a charity, we run crisis and social inclusion services across the Borough, of which our foodbank services play a massive part. Every day, we help individuals overcome personal crises and reconnect with society.

### **KEY INFO**

### Location:

 Ham Youth Centre (Ham Hall), Ham Close, Richmond TW10 7PL

### Hours:

Tuesdays, 11:30am-1pm

### Responsible to:

Richmond Foodbank Manager Ham Foodbank Coordinator

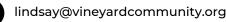
## **HOW TO APPLY**

Please fill in <u>our online Volunteer</u> <u>Registration Form</u> on our charity website. Our Volunteer Coordinator Lindsay will then be in touch to progress your application.





https://richmond.foodbank.org.uk/



# **Help in crisis hope for life**

Richmond

Foodbank

## THE ROLE

Vineyard Community

As a Foodbank Volunteer, you will be the first point of contact for guests walking through our doors, and as a result, you will be responsible for a range of important tasks. These duties include:

- Chatting with guests and offering a friendly face in times of personal crisis
- Filling in food preference forms with guests
- Checking off foodbank vouchers on the Trussell Trust system (training provided)
- Packing up food parcels for guests
- Sorting and organising stock, including date checking and rotating
- Serving guests food and drink while they wait for their food parcel to be packed
- Helping to keep the space clean and tidy after guests visit us
- Setting up, and packing away, tables and chairs at the start and end of each foodbank session.

## PERSON SPECIFICATION

- Strong communication skills, friendly and personable
- Organised, with the ability to take the initiative
- Comfortable with lifting heavy items, e.g. bags of tinned food, moving tables and chairs
- You must be over 18 to volunteer with us, due to our safeguarding policy
- Commitment to Vineyard Community & Richmond Foodbank's ethos and values

Thank you for your interest in volunteering with us!

# **CONTACT US**



h<u>ttps://richmond.foodbank.org.uk/</u>





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